



Rainy Days and Mondays

Plowright Theatre listings.

Tuesday 16 to Saturday 20 November, 7.30pm, Appleby Frodingham Theatrical Society, Flatspin.

Tuesday 23 to Saturday 27 November, 7.30pm, Broughton Amateur Dramatic Society, Ski Whizz.

Saturday 4 December to Sunday 2 January 2011, Tony Peers Production, Mother Goose.

For a full description on listing visit www.northlincs.gov.uk.

Waters Edge (Barton)

Check out the Waters Edge in Barton for many fun workshops for adults and activities for children to fill up the autumn months. Anything from FREE Ranger Rambles, craft fairs and Halloween Disco. Why not visit their website www.watersedgecountrypark.org

Ropery Hall, Barton

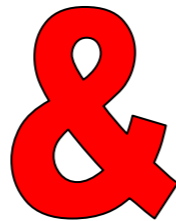
Come here to view the art and craft centre, Ropewalk or visit the Ropery Hall to see film, comedy and music shows. Visit their website www.the-ropewalk.co.uk

Normanby Hall, Scunthorpe

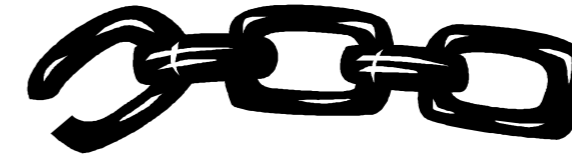
Wednesday 1st December to Tuesday 21 December (excluding Fridays and Saturdays)

Open afternoons at Normanby Hall—1pm to 3pm. Drop in and enjoy the decorations at the hall, buy decorations and greenery plus gifts from the gift shop and visit the cafe for coffee and mince pies! 01724 720588

Merry Christmas



**HAPPY
NEW
YEAR**



Winter Edition

Message from Community Voice Chair, Janine Mee

As Chair of Community Voice I would like to welcome you to our Winter newsletter. I would like to take the opportunity to thank all volunteers for their hard work this past year. We have had a memorable year and enjoyed many events along the way, NLH Fun Day, Multicultural day, the TPAS conference and of course we were all pleased that we achieved TPAS accreditation for the first time. We also welcomed our new Chief Executive Andy Orrey to NLH this year. I hope you all keep safe and well and wish you all a very merry Christmas and a prosperous New Year.

Meet The Team

We are the group behind the newsletter:

Alex Killen, Chair of Martins Close RA

01469 530482 / alexander.killen777@btinternet.com

Mary Southgate, Sheltered Panel Rep

01427 873690 / beth.51@live.com

Ken Willey, Chair of Swinburne RA

01724 358614 / kenneth.willey@ntlworld.com

Kath Pridmore, Committee member for Beechway RA

01724 876030 / c.glover37@ntlworld.com

Pat Stevenson, Treasurer for Beechway RA

01724 865336 / pat.stephenson29@yahoo.co.uk

If you have an interesting story or a community event your residents' association has organised then don't hesitate to contact one of the team to get your story featured in the next Community Voice Link newsletter.

November 2010

Volume 1, Issue 1

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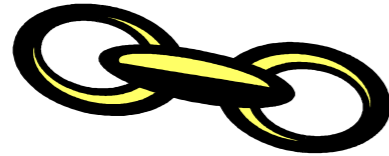
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Strongest Links



AGM Update



The Annual General Meeting of Community Voice was held in September and the Chair provided a report on what Community Voice had achieved over the previous year. The Chair thanked all members and the officers for their support.

The election of Officer roles took place and those successful were:

Chair – Janine Mee

Vice Chair – Mary Southgate

Secretary – Alison Highlands

Treasurer – Danny Moore

Resident Involvement Staffing Update



We have a new recruit within Resident Involvement, Anthony Stocks (Youth Engagement Assistant), he is currently reviewing the young persons questionnaire and bringing forward fresh new ideas of how to get young people on board.



“The most important trip you make take in life is meeting people half way.”

Future Meeting Dates

Community Voice (Members only)	6th December 2010 13.00 - 16.30 Baptist Church	
Tenant Inspectors (Members only)	1st December 2010 13.30 - 16.30 Board Room, Meridian House	1st February 2011 13.30 - 16.30 Board Room, Meridian House
Networking Meeting (All Residents Associations)	10th February 2011 13.30 - 16.30 Baptist Church	

Useful Contacts & Information

The NLH Contact Centre - 01724 279900

NLH Repairs FREEPHONE - 08000326363

NLH Furniture Recycling - 01724 279900

Community Voice Chair, Janine Mee - janinemee@hotmail.co.uk

Community Voice Secretary, Alison Highlands - 01724 342083

Community Voice Treasurer, Danny Moore - 01724 873310

Community Voice Vice Chair, Mary Southgate - 01427 873690

Choice Based Lettings - 01472 572036

Voluntary Action North Lincolnshire (VANL) - 01724 845155

Tenant Participation Advisory Service (TPAS) - 01618683500

Citizens Advice Bureau - 01724 870941

Humberside police - 0845 6060 222

Humberside Fire and Rescue Service - 01724 295900

Safer neighbourhoods - 01724 275327

NL Council - 01724 296296



Menu of Options



We need to continue to promote the resident involvement Menu of Options. This form is for volunteers to register their interest in certain subjects or involvement structures. Forms are returned to the Resident Involvement Team and the volunteers details are entered onto a computer database, along with the areas that they have registered interest in. A Resident Involvement Officer would then make contact with the individual to discuss exactly how they would like to be involved in the future. Currently there are 211 tenants who have signed up to the resident involvement menu of options. Community Voice members need to encourage as many tenants as possible to sign up to involvement with NLH.

The forms are available from the Resident Involvement Team and can also be completed on line on the NLH website – www.nlhomes.org.uk. Please make it your priority to get people on your estate signed up !

Engage with your Estates



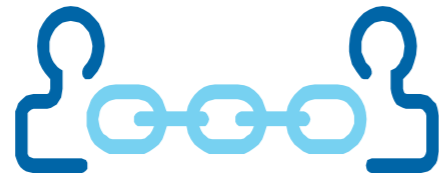
Tenant Inspectors have been involved in various inspections during the months of August, September and October. These include:

- Estate Inspections at various locations within North Lincolnshire
- Open door inspections in different service areas, estate management, customer service centre, telephone contact centre, empty homes, improvement works and caretaking section.
- Telephone checks on contact centre, repairs service and starter tenancy visits.
- Quality checks on improvement works.

The reports from the inspectors are passed to the relevant manager for each individual service area and information from these can be used to identify any areas for improvement required.

“Success does not consist of never making blunders, but in never making the same one a second time.”

Chain Reaction

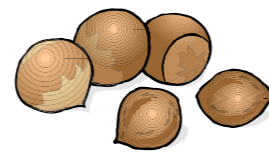


Development Grants

Development grants are for groups who are interested in community projects that will be of benefit to people living in local neighbourhoods within North Lincolnshire.

Successful applicants for this year so far were :

1. Scunthorpe Boxing Club awarded £2000
2. Winterton Improvement Network awarded £1000
3. The Forge Day Centre awarded £2000
4. New Westcliffe Residents' Association awarded £1237
5. Swinburne Residents' Association awarded £2000
6. Viking Resource Centre awarded £2000
7. Friends of Worlaby School awarded £200
8. NL Youth Theatre awarded £1960
9. Independent North Lincs awarded £2000
10. Bangladesh Welfare Association awarded £2000
11. Barnetby Youth Activities awarded £205
12. Bellingham Road Activity Group awarded £2000
13. Martins Close Neighbourhood Watch awarded £1500
14. North Axholme Allotments Society awarded £2000
15. Crosby United Junior Football Club awarded £2000
16. The South Bank Players awarded £2000
17. Riddings Action Group awarded £1940.47
18. Grasp The Nettle awarded £1997.45
19. Anti Poverty Group awarded £1000
20. Belton playing field awarded £1900
21. The Foundation for Wellbeing awarded £2000
22. NL Talking News for the Blind awarded £880
23. Warley Road Residents' Association awarded £2000
24. New Life Church awarded £1000



The shop will be open 4 days a week, Monday –Thursday from 10.00-12.00 and 1.00-4.00 and can be contacted via the NLH Contact Centre on 01724 279900.

The Furniture recycle team consists of Carol Prendergast (Project Co-ordinator), Andrew Remmer (Admin) , Jake Lowther (Drivers mate), Todd Downing (Drivers mate). The project aims to refurbish and sell unwanted furniture from empty homes. The shop is open now.



Keyhole Catch-Up

Community Voice Christmas Party



This years festive get together for Community Voice members will be held:

Date: **11th December 2010**

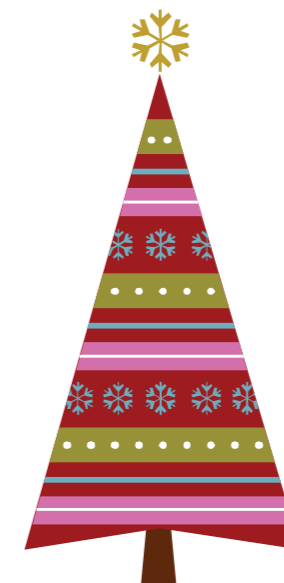
Venue: **Cocked Hat, Ferry Road, Scunthorpe**

Time: **7.30pm - Late !**

The night will include meal and entertainment.

If you want to attend then you must register with Edna Kenyon on: 01724 873310

Lets make it better than last year (if that possible!)



TPAS E-Learning

These are courses available for tenants only who want to learn at their own time and pace. You will need use of a personal computer, internet access and basic IT skills. Courses that are available are:

November - Charing, Effective Meetings, The Role of a Community Representative.

January 2011 - Involving Everyone, Effective Meetings

March 2011 - Charing Skills, Involving Everyone, Building Communities Online.

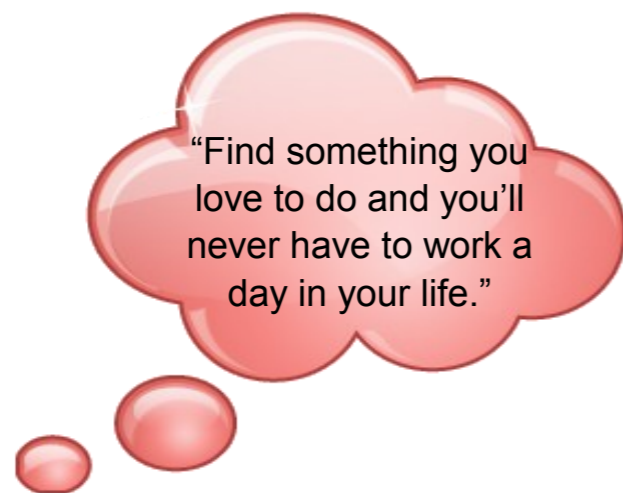
For further information please visit www.tpaslearning.org.uk and click 'Register your interest'

VANL & CERT's Money Matters Plus Project

Can support new or established groups with financial systems and financial planning. These include Annual Account Preparation, Independent Examination of Accounts, Payroll services, Book keeping services, General financial advice, training and support.

Contact details are: CERT - Abdi Farah on (01469) 572313 ex 30 or email Abdi@cert-ltd.co.uk

VANL -Claire Mosey on (01724) 845155 or email Claire.mosey@vanl.org.uk



Furniture Project - 'Choose to Re-use'

This is a furniture recycling project based at Enderby Road shops in the Riddings area.

The project will accept donations of furniture from NLH tenants and local residents and will then sell it for Re-Use in the shop at affordable prices. Donated furniture should be in good, clean condition and anything that is upholstered must have a fire label on it. They also take household items such as bedding, curtains, mirrors etc. They currently cannot accept any baby items or gas/electrical items.



To qualify for a grant the following criteria needs to be met:

- The group must have adopted formal constitution
- The group must sit within the North Lincolnshire geographic boundary
- The group can only apply for a grant once in any financial year
- The group must complete the application process
- The group must agree to the Grant Conditions

Application forms are to be submitted to the Resident Involvement Team. Decisions will be made by a panel comprising of;

- Resident Involvement Manager (or nominee)
- NLH Finance Representative
- Two tenant volunteers
- Voluntary Action North Lincolnshire member

The panel will meet frequently to consider applications and to monitor expenditure.



Grants available to Resident Associations

The majority of resident associations will have already received start up or annual grants to help with the running costs of their group. Detailed below is a reminder of how much these grants are for and what the money should be used for:

Annual Grants

The Annual grant is for established resident associations to help with the running costs involved in keeping the group going. To help pay towards hiring venue, stationery, leaflets and advertising.

The amount of grant available depends on the number of tenanted properties covered by a group:

- Less than 100 properties - £200
- Between 100 and 300 properties - £300
- 300 properties and over - £400

This grant is in addition to individual associations raising their own funds from other external sources.

If you need any more information on the above grants contact the Resident Involvement Team on: 01724 279900.

Start Up Grants

A Start Up grant of £200 is given as a one off payment to all new resident associations to help with the costs of getting the group up and running. This will help to pay towards items such as leaflets to publicise the new group.

Targeting New Areas

New Associations:

Resident Involvement have targeted new geographical areas to promote the benefits of forming a residents' association. These areas include: Martins Close (Barrow), Epworth and Bellingham Road (Scunthorpe). After several successful meetings the groups have now adopted a constitution and established committees.

Collum Avenue (Scunthorpe) is a fairly new group who will be looking to adopt their constitution at a future meeting.

Residents Association Update



Beechway

Now run monthly Bingo sessions at the Lincoln Imp—Next sessions Monday 18 October & Monday 15 November 2010. They have also recently started fortnightly Bingo at Lincoln Court. Beechway Residents' Association have had a busy year raising funds for the group with organising their summer fayre and Easter quiz nights. The group have arranged 3 great trips out including Mablethorpe, Whitby and Brigg Garden Centre.

Bellingham Road

This is a fairly new Residents' Association that received support in getting established and adopting a constitution. Recently they successfully applied for a development grant for the Bellingham Road Action Group, this provides youngsters with some thing to do through exercise among other activities and actively reduces anti social behaviour.

GND Hibaldstow

Held a very successful fun day raising funds for the group. In the resource centre they run after schools clubs with entertainment such as darts, pool, Wii console and games, large screen TV etc. GND also successfully obtained funding for a garden project working with the local school. The funding helped supply a polytunnel, tubs, shrubs, trees, plants, tools and a shed! GND residents' association still continue to work alongside the children.

Market Hill

Market Hill successfully applied for a development grant to do a graffiti project. The aim of this was to keep young people occupied during the summer holidays. It was a great success and very well attended by the young people in the area. A fun day was also held to raise funds for the group.

Victoria Drive

A group of Lifestyle youngsters took part in a fundraising event for Victoria Drive and St Peters Court. They then put on a show of street dancing, cheerleading, music then followed by tea and scones.

Epworth

Epworth is one of our newly constituted group who are very keen to get going as a community group with lots of ideas for community interaction.

Martins Close, Barrow

This is already a close knit Neighbourhood Watch Group who have decided to incorporate a residents' association. They already hold regular coffee mornings and have held two fun days through out this summer which where very successful.

If you wish to share your groups story and be in the next Community Voice Link then please contact a member of the CV Newsletter Group.

Future Training Events



Tenant Volunteer Training Calendar

Future training available includes:

- Projects for your Community - 2 December, 13.30 to 15.30, Meridian House, Board Room.
- Domestic Violence - January 2011 Date to be confirmed
- Safeguarding - February 2011 Date to be confirmed
- Hate Crime - March 2011 Date to be confirmed

Please note that these training courses are completely free and available for any tenant volunteer. To book your place please contact Sarah Tighe on 01724 298868.

Training Opportunities

DIY Community Action Courses

Free places are available through the DIY training programme to any community volunteer throughout the UK. All training courses will be held at Trafford Hall, National Resource Centre which offers free accommodation and catering if needed. The program lists are as follows:

25-26 October & 6-7 December 2010 –Resolving Conflict (2 Part Course)

15-17 November 2010 –Avoiding Burnout

17-18 January 2011 –Women as Heroes

15-16 February 2011 –Keeping it Legal

Date to be confirmed—Employing Staff

21-22 March 2011 –Getting the Rules right—Preparing or revising constitutions.

For further information contact: Claire Lawton at mc.lawton@traffordhall.com, telephone 01244 300 246 or fill in an application online at www.traffordhall.com clicking training and then DIY Community Action.