

Appendix 1

Name of service area / function / Policy / Strategy etc:		Person completing this EIA:	
<i>Recognition Criteria for Resident Associations</i>		Name: Wendy Britcliffe Phone Number: 8866 Job Title: Senior Resident Involvement Officer	
Describe the service area / function / Policy / Strategy etc:			
This Policy sets out NLH commitment to Resident Involvement			
EIA start date:	EIA finish date: Break this down if you need to.	Date EIA reviewed: (Suggest annually)	EIA signed off by: e.g. EMT, Board, Diversity Working Group, Resident Group
September 2009	September 2009	September 2010	Karen Cowan Resident Involvement Manager

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Issue	Positives, issues, or gaps for your service Think about ...	Groups affected. Race, Disability, Gender, Age, Sexual Orientation or Religion/Belief.
Stakeholder affected by the policy	<ul style="list-style-type: none"> • All resident associations will be expected to benefit from the policy by making customers central to all activities undertaken by NLH • Consultations have taken place both internally and externally: <ul style="list-style-type: none"> Community Voice Resident Associations Email quick response panel 	N/A
Main equality issues within the policy/ strategy	<ul style="list-style-type: none"> • There are no obvious barriers in terms of equality and diversity 	All
Pinpointing impact – collect relevant information	<p>The following were used to develop the Policy:</p> <ul style="list-style-type: none"> • Research Best practice from other Housing Associations • TSA Best Practice 	N/A
Judge likely impact	<ul style="list-style-type: none"> • The different needs of all resident associations are covered within the policy, which follows all relevant legislation and guidelines, therefore it does not discriminate either directly or indirectly 	All
Eliminating discrimination	<ul style="list-style-type: none"> • Minority groups who have difficulty with language, literacy or disability are offered support to assist them in the involvement process 	N/A

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Promoting equality of opportunity	<ul style="list-style-type: none">• Minority groups who have difficulty with language, literacy or disability are offered support to assist them in the involvement process	N/A
Initial Conclusions	<ul style="list-style-type: none">• The policy will ensure that the relevant resources and support are provided to Resident Associations so they are empowered to operate efficiently and effectively	N/A
Impact Level	<ul style="list-style-type: none">• Impact Assessment Level is low, there are no concerns in relation to Equality and Diversity	N/A
Future Review	<ul style="list-style-type: none">• A future review should include consideration of the seventh strand (socio and economic) which is not statutory for housing providers but may be seen as good practice	N/A

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Before you consult. . .

Describe how and when you will consult service users?

- Consultation will be with all relevant stakeholders, including staff, tenants and leaseholders, resident associations and community voice. In line with the policy various methods of communication will be used to ensure that it is as inclusive as possible (hard copy, email, via the website and intranet, face to face through resident association meetings).
- Consultation regarding the Strategy has already been carried out via:
 - Community Voice
 - Resident Email Quick Response Group
 - Resident Associations

Feedback received on the Policy was considered by the Resident Involvement Manager and CV.

After you have consulted. . .

Summarise the main findings from your consultation?

Issue	Considerations	Objective	Action	Success
No Issues				

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Summary	
Please summarise the key issues that you have identified (aim for 5).	1.
	2.
	3.
	4.
	5.
Please summarise the key action points that you have identified (again, aim for 5).	1. When the policy is reviewed consideration should be made to include the seventh strand (socio economic) of the Equality Bill
	2.
	3
	4
	5