

# Tenant Grounds Maintenance – Questionnaire

(To be completed December/January)

North Lincolnshire Homes are working with the Tenant to monitor the requirements for grounds maintenance. We want to make sure that all our tenants are receiving a good service and check on specific details for grounds maintenance carried out in your area.

Your feedback is important to us and will help us to improve this service in the future.

**Name:** ..... **Date:** .....

**Address:** .....

These questions apply to open plan areas only – not gardens to individual properties.

## Questions

1. Were leaves raked from any open grassed areas at the end of autumn?

Yes

No  (if no please provide details)

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2. Have any weeds been cleared from footpaths & paved areas during the year?

Yes

No  (if no please provide details)

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3. Have any shrub beds been pruned (this will depend on the variety) ?

Yes

No  (if no please provide details)

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4. When pruning the shrub beds was the litter cleared?

Yes   
No  (if no please provide details)

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5. Have hedges on open/communal land been trimmed during the year?

Yes   
No  (if no please provide details)

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6. Are trees on open/communal land overgrown?

Yes  (please add details – including address/location)  
No

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7. In general are you satisfied with the work carried out in the area?

Yes   
No  (if no please provide details)

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**OVERALL HOW WOULD YOU RATE THE GROUNDS MAINTENANCE IN THE AREA:**

Poor	Fair	Good	Excellent
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**CONTRACTORS RESPONSE (NLC)**

Date received (by resident Involvement): .....

Date response due (from contractor): .....

Date of meeting (if applicable): .....