




Tenant Grass Cutting Check List

To be completed on the grass cutting in your area so we can feedback information to North Lincolnshire Council.

Tenant: **Date of Grass Cut:**

Location: **Date:**

(Please tick the relevant box and provide further comments if necessary)

Questions	Yes/No	Comments
Was the grass cut satisfactorily? If not, please explain the problem in the comments box.		
Was any litter removed prior to cutting?		
Were the grass clippings swept/blown from footpaths on the same day the grass was cut?		
Has strimming been carried out to the base of trees/walls?		
COMMENTS REGARDING THE OVERALL SERVICE RECEIVED IN THE AREA:		
OVERALL HOW WOULD YOU RATE THE GRASS CUTTING IN THE AREA:		
 <input style="width: 40px; height: 20px;" type="checkbox"/> (Green)	 <input style="width: 40px; height: 20px;" type="checkbox"/> (Amber)	 <input style="width: 40px; height: 20px;" type="checkbox"/> (Red)

Date received (by resident involvement):Date response due (from contractor):.....

Date of meeting (if applicable):.....

(Included on the next page are brief details on the service level agreement for your information)

Main Points of Service Level Agreement

Grass

- Grass cutting between mid March to late October – normally
- Minimum of 14 cuts per year
- Strimming to base of trees and walls etc.
- Leaves to be raked from grassed areas at 80% fall and 100% fall

Grounds Maintenance

- Hedges (identified under SLA) – one or two cuts per year
- Pesticides – twice per year where necessary
- Mosskiller (assisted dwellings) – to certain areas twice per year (check with area manager)
- Trees – annual inspection in winter and work as required (to trees on open/communal land)

Specification

- Litter removed prior to grasscutting
- 15 – 20 working days between cuts – depending on weather
- Clippings swept/blown from footpaths same day as mowed
- Areas around bulbs growing not cut till 6 wks after bulbs flowered – usually mid to end of June
- Shrub beds (identified under SLA) visited every 8 weeks to prune and litter pick

CONTRACTORS RESPONSE(NLC):