

AGM Update

The Annual General Meeting of Community Voice was held in September and the Chair provided a report on what Community Voice had achieved over the previous year which also included all the various sub groups that have been formed. The Chair thanked all members and the officers for their support.

The election of Officer roles took place and those successful include:

Chair – Janine Mee

Vice Chair – Mary Southgate

Secretary – Alison Highlands

Treasurer – Danny Moore

Members of Community Voice and staff from resident involvement would like to thank the previous chair for all his hard work and commitment during his time in the role. We look forward to continuing to work with Ken and with the new chairperson Janine Mee.



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Board AGM Update

The Annual General Meeting of the Board was held in September.

Board Members for North Lincolnshire Homes are now:

Independents

Tony Lightfoot

Cheryl Leaning

Gordon Rowlands

Edgar Patchett

Council

Rob Waltham

Sandra Bainbridge

Roni Wilson

Peter Clarke

Len Foster

Tenants

Richard Leach

Mark Harland

Edna Kenyon

Cheryl Page

Colin Boyce

Resident Involvement Staffing Update

Resident Involvement have now been moved from the Housing Management structure and come under Business Improvement. This will help to promote resident involvement more corporately across the organisation. The move has also involved a member of staff joining the team, Chris Baker (Community Investment Co-ordinator) who has already worked with some of you on providing advice for community projects in your area.

Community Investment update

The role of the Community Investment Co-ordinator is to help support community projects and assist with funding.

The Community Investment Co-ordinator is currently involved in working with several partners and tenants on various projects which include:

- ◆ Community Garden – Pryme Road
- ◆ Bird Boxes
- ◆ Tree planting – Earls Walk
- ◆ Roadshows
- ◆ Multi use games area (MUGA) – Market Hill
- ◆ Furniture Re-use Facility

Engage With Your Estates

We need you to continue to promote the resident involvement Menu of Options. This form is for tenants to register their interest in certain subjects or involvement structures. Forms are returned to the Resident Involvement Team and the individuals details are entered onto a computer database, along with the topics that they have registered interest in. A Resident Involvement Officer would then make contact with the individual to discuss exactly how they would like to be involved in the future. Currently out of the 11,000 tenants that NLH have there are only 133 tenants who have signed up to the resident involvement menu of options. Community Voice members are asked to encourage as many tenants as possible to sign up to involvement with NLH.

The forms are available from the Resident Involvement Team and can also be completed online on the NLH website – www.nlhomes.org.uk

Progress with new areas:

Hinman Walk – following a door knock of the area and public meeting a steering group has been formed to progress with forming a residents association. Election of officers and a draft constitution will be discussed at their next meeting.

Scawby – attempts had been made to promote resident involvement and encourage tenants to form an association in the village. Due to the lack of interest from holding 3 meetings and coffee mornings it has been decided that no further meetings are to be held.

Tenant Empowerment Programme

The tenant empowerment programme (previously known as Section 16 grant) was established to support the Governments housing aims of increasing the effectiveness of housing management and improving the quality of life for residents living on local authority estates. Recent updates to the tenant empowerment programme can help local authority and housing association tenants take control of their housing services.

The tenant empowerment programme now enables local authority and housing association tenants to access independent advice, training and information directly. This helps them to challenge, influence or control how housing services are delivered to their communities.

Further information is available on the TSA's website: www.tenantservicesauthority.org

Resident Association update

The Resident Involvement Officers will be working with associations to develop action plans for each individual group. The action plans will include ideas for projects and funding activities. The following are some of the activities which have been held during the summer months:

Lodgemoor – members of the committee have formed a football team for the youngsters on the estate which includes regular training on Saturday mornings. A Mystery Tour was arranged for the elderly people and the committee are now organising a fancy dress sponsored walk across the Humber Bridge.

Market Hill – a successful fun day was held to raise money for the association funds. A donation was received of £200 towards the fun day for hiring a bouncy castle and games.

Caistor Road – arranged various activities during the school holidays which included: making mini surfboards, puppets, funky glasses/cases, board games all of which were well attended by children from the estate.

Beechway – regularly hold street sport activities with the youngsters in the area. A fun day was held with youngsters from a Lifestyle group which held to raise funds for their chosen charity.

Earls Walk – the association have secured funding from '02 Its Your Community' for planting trees in the area.

Hi Crosby – continue to hold regular coffee mornings that include bingo sessions and these are well supported by people living in the area.

Westcliff Drop In – a fun day was held and the Swinburne and New Westcliff association had stalls at the event to help raise money for their funds.

Opportunity To Join The National Tenant Voice (NTV)

National Tenant Voice – From Grass Roots to Government (Your chance to influence national housing policy). The National Tenant Voice is an independent body that is being set up by Government to enable social housing tenants to influence key national policy areas. Tenants throughout England are invited to volunteer to be involved in the National Tenant Voice.

For further details or to apply please visit: www.hays.com/jobs/ntv or contact us on 0800 917 7396. The closing date for applications is 16th October 2009.

Improvement Programme

The improvement works are continuing to exceed initial targets.

The current overall progress with completed works is detailed in the table below:

Summary	Years 1&2 Total completed works to date	Year 3 total Completed works	Total Completed works
Electrical upgrades	3189	403	3,592
Bathroom	2775	662	3,437
Kitchen replacements	1995	427	2,422
Heating Upgrades	2486	263	2,749
External wall re-pointing	503	0	503
Rainwater Goods	3421	713	4,134
Fascia & Soffits	3460	713	4,173
Roof Replacements	1438	4	1,442
Chimney Works	1003	0	1,003
Loft Insulation	394	0	394
Windows Properties	4265	1036	5,301
Doors (Units)	8140	2430	10,570

Diary Dates

Tenant Inspectors

1st December 09
1.30pm
Meridian House

Tenant Inspectors

2nd February 10
1.30pm
Meridian House

Community Voice

9th November 09
1.00pm
Baptist Church

Community Voice

7th December 09
1.00pm
Baptist Church

Community Voice

8th February 10
1.00pm
Baptist Church

Value For Money Training

4th November 09
10.00am
Meridian House

Religious & Cultural Awareness Training

17th November 09
9.15am
Baptist Church

Developing Newsletters

11th December 09
1.30pm
Meridian House