



Equality and Diversity



Building successful communities

North Lincolnshire Homes believes everyone has the right to fair and equal treatment. We recognise that the people who use our services and who work for us come from diverse backgrounds.

North Lincolnshire Homes is committed to dealing with all areas of discrimination through its policies and procedures.

We will:

- Treat all people equally in providing housing and housing related services.
- Ask applicants of social housing, and other service users, for feedback to help monitor progress.
- Seek continuous improvement in our policies and procedures, and take the necessary action to put right any inequalities, to ensure that no-one is discriminated against.
- Provide assistance to customers, e.g. translation services and alternative format documents, to enable them to access services and take advantage of involvement opportunities.

Working with North Lincolnshire Homes

North Lincolnshire Homes is committed to ensuring that all people are treated fairly and without unlawful discrimination. We aim to produce an environment where employees always treat each other with dignity and respect.



We aim to develop a working environment where harassment is unacceptable and individuals feel they can raise complaints without fearing prejudice or reprisal.

We will ensure that there is fair and open access to all of our jobs and that we follow a fair recruitment and selection procedure. We will also ensure that the terms and conditions of employment are applied across the organisation.

Our responsibilities

We will monitor and review our policies and practices to ensure they do not discriminate directly or indirectly. We will meet our legal obligations in respect of diversity and equality legislation such as the Equality Act 2010.

Working in partnership

We will look for opportunities to work in partnership with other agencies and community organisations to promote equality and diversity in North Lincolnshire.

Further information

Further information can be found in our Equality and Diversity Policy. A copy of this can be obtained by calling us on 01724 279900 or downloaded from our website at www.nlhomes.org.uk



No English?

For information please call:

08000 193530 (Arabic) للحصول على المزيد من المعلومات اتصل بـ:

08000 193531 (Bengali) তথ্যগুলি বাংলায় জানতে হলে এই নম্বরে ফোন করুন:

08000 193532 (Cantonese) 欲知粵語版的信息，請致電:

08000 193533 पर फोन करें (Hindi) हिन्दी में जानकारी के लिये

08000 193537 به کوردی سۆزانی تەلهفون بۆ ژماره (Kurdish Sorani)

08000 193538 (Portuguese) Para mais informação em português contacte-nos através do telefone

08000 193539 'ਤੇ ਫੋਨ ਕਰੋ (Punjabi) ਪੰਜਾਬੀ ਵਿਚ ਜਾਣਕਾਰੀ ਲਈ

08000 193540" (Somali) "Warbixinta oo af Soomaali ah wac

08000 193541 (Urdu) اردو میں انفارمیشن کے لیے اس ٹیلیفون نمبر پر رابطہ فرمیں۔

08000 195587 (Polish) Nie mówisz po angielsku? Po informacji zadzwoń pod numer

08000 195586 (Russian) Не знаете английский? Для информации звоните

**For information in large print, audio or other formats
please call 01724 279900**

North Lincolnshire Homes Limited

Registered Address

Meridian House • Normanby Road • Scunthorpe
North Lincolnshire • DN15 8QZ

Customer Centre

15 - 19 Cole Street • Scunthorpe • North Lincolnshire • DN15 6QY

TELEPHONE 01724 279900 • FREEPHONE 0800 032 63 63

www.nlhomes.org.uk



Follow us on Twitter! <http://www.twitter.com/nlhomes>

NLTV (6588) - If you are a Sky or Virgin subscriber, you can access a host of services from your own home by going to NLTV using your television remote.